

Terms and Conditions

Prices

All our prices are net in US dollars.

Prices are per person sharing a double room, unless otherwise specified.

We do not collect a deposit to make a booking or to request a quote.

All price requests must be sent by email to: info@viajespremiumlatinamerica.com

In order to offer the more suitable itinerary, the request must include the number of passengers, room distribution, category of hotels, tentative dates of travel, number of nights, tourist destinations and any other relevant information that help us to meet your requirements.

Some services increase their prices during some holidays or special dates.

This information will be notice at the time of booking confirmation, however, as a general overview, prices will vary in the following dates:

- Easter Week
- National Holidays
- Christmas and New Year
- Religious holidays and special events.

Booking Procedures

To make a booking, we need the following information from each passenger:

- Complete Name
- Passport number
- Date of birth
- Nationality
- Gender
- Meals restrictions (if any)
- Medical conditions (if any)

All bookings must be confirmed in writing by our reservations' agents.

In exceptional cases, sequence of activities in the itineraries can be change if necessary due to operational issues.

Cancellations and penalties

At the time of booking confirmation, we will inform the following information:

- Deadline for prepayment (if apply)
- Deadline for final payment
- Payment procedures
- Cancellation penalties (penalties vary according to program or product)
- Inclusions and exclusions
- Special information and/or documents needed to issue entrance fees, train tickets, bus tickets, etc.
- Pre-departure information

We usually do not include air tickets in our quotes or bookings. This can be offer separately according to airlines' conditions.

Phone: 51-9-9333-0552

E-Mail: info@viajespremiumlatinamerica.com

Web: <https://www.viajespremiumlatinamerica.com/>

Payment Methods

All payment must be done by bank wire transfers to our bank account.
All transfers costs must be paid by customers. To validate the payment, copy of deposit voucher or proof of transfer must be send by email.

Account Information:

Bank Name: Banco Internacional del Peru (Interbank)
Recipient Name: Gisela Paola Lopez Iglesias
Recipient ID: 10472389
Account number: 119-3033245899
Swift Code: BINPPEPL

Responsibilities

Viajes Premium Latin America is not responsible for any injury, loss, accident, delay, irregularity or extra expenses caused by third parties like airlines, strikes or blocking of roads and train tracks by demonstrators or political activists as well as for any natural disaster, war, quarantine or any other kind of force majeure or intervention of the police forces, customs or regulations of the health authorities.

Viajes Premium Latin America is not responsible for any injury, loss or damage of any kind caused by or as result of adventure activities that involve higher risk like excursion in tubular or 4x4 vehicles, on flights by helicopters and speedboats, biking, horseback riding, kayak, rafting, stand up paddle, kitesurf, windsurf, sandboarding, paragliding, etc. To participate in any of these activities, passengers must sign a disclaimer document. If passengers do not agree to sign, will not be able to participate in the experience.

Travel insurance is strongly recommended. Our programs do not include it.

Customers are responsible for obtaining passports, visas, travel insurance, excess baggage payment, personal expenses such us beverages on meals, tips, laundry, phone calls and other services and expenses not specified in the itinerary.

Once final payment if made, cancellations penalties will apply according to our suppliers and partners policies. Viajes Premium Latin America's responsibility of refunds will be limited at this stage, however, we will spare no effort to keep these charges as low as possible.